

Our Mission

To bring our clients' ideas to life through managed technology services.

Our Position

The speed of technological innovation, business structure and strategies continually shift and change. At Dirbos, we're dedicated to help companies, large and small, keep pace. Our in-house experts and partner network of professionals create curated one-stop solutions to all your business technology needs.

Who are we?

A full-service Information Technology partner. We help complete your Back Office so you can focus on what you do best.

How we work

Through partnerships...We're here to be an extension of your business, not just another technology vendor.

What we do

We help companies by partnering with their in-house teams and vendors to recommend, implement, and manage technology solutions.

dir·bos /dir'boss/

pronounced: "dir" as in "directory" + "boss" meaning: do it right back office solutions

Menu of Services

Full Service IT Department

- Staff Augmentation/Interim/FT/PT CIO/ CTO/Director
- Strategic Advisor
- Infrastructure Manager
- Applications Manager
- Security Engineer
- Network Engineer
- Database Administrator
- IT Project Manager
- IT Administration
- IT Helpdesk
- IT Goverance
- Vendor Management
- Assessment and Remediation Services
- Implementation Services
- Infrastructure Planning, Design, and Upgrades

24/7 Infrastructure Management

- Staff Augmentation/Interim/FT/PT CIO/ CTO/Director
- Strategic Advisor
- Infrastructure Manager
- Applications Manager
- Security Engineer
- Network Engineer
- Database Administrator

24/7 Helpdesk + **Applications Support**

- IT Project Manager
- US Based On-site Support/ Remote Support Hardware + Software Management
- End-User Administration
- End-User Secure Remote Access
- Unified Communications
- · Diverse Operating System and Application Support

POS & eCommerce

- Staff Augmentation/Interim/FT/PT CIO/CTO/Director
- Strategic Advisor
- Infrastructure Manager
- Applications Manager
- Security Engineer
- Network Engineer
- Database Administrator

POS & eCommerce Back Office

- IT Project Manager
- US Based On-site Support/ Remote Support Hardware + Software Management
- End-User Administration
- End-User Secure Remote Access
- Unified Communications
- Diverse Operating System and **Application Support**

Disaster Recovery

- · Planning, Design, and Testing
- · Fail-over Solutions to Cloud Service Providers
- Backup Management, Archival, and Recovery

Hosting Management

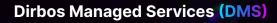
- · Public, Private, and Hybrid Managed Hosting
- 24/7 Management and Maintenance
- · Managed Secondary Cloud Environments

ERP Applications Management

- · RFP, Gap Analysis, Vendor Selection, Implementation, Upgrades
- Platform Migration
- Report Writing
- Data Conversions
- Application Management & Support
- EDI Specialist
- Custom App Development
- Business Intelligence and Analysis
- Integrations with 3rd Party Solutions
- Process Audit vs. System Functionality
- Functional Reviews and Process Flow

IBM iSeries Application Development & Support

- · iSeries Application Development, Support, and Enhancements.
- Application Development (Enhancements for existing applications)





Dirbos Endpoint Manager (DEM)



Let's talk. We are here to help.

Randy Fine, VP of National Channel Sales



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